

MIR and Highlight 2020

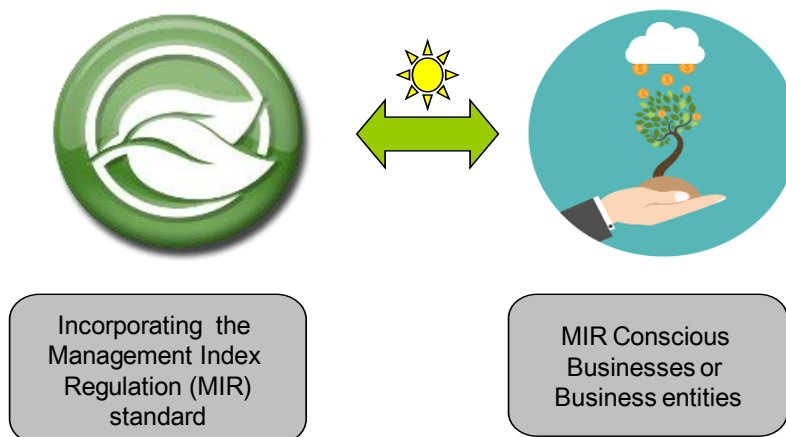


A graphic with a dark blue background. At the top, the text "Business Focus" is written in a bold, yellow, sans-serif font. Below it, a list of six business priorities is shown in a stacked, staggered format: "Quality", "Cost", "Delivery", "Safety", "Morale", and "Environment". Each word starts with a yellow letter and the rest is white. A blurred image of a person in a suit is visible in the background, with their hand raised as if pointing at the text. The entire graphic is overlaid with a repeating "shutterstock" watermark.

MIR (A Gap Analysis Standard) by K.S.Venkatram, AOEC 2020

Today we are affected by systems that do not help in Help Desk⁺ Functions, Emergency Response and governance for Lifespan dynamics that more so ever need Routed-Guidance, Lifespan Grievance redressal, Goodwill and Virtual resilience.

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The vision for 2020 and our tomorrows: Deploying Goodwill (Virtually) Desks to help people, businesses or enterprises and governing bodies incorporate and find solutions for the deterrent dynamics in the current crisis

Being MIR Conscious



- Our ability to fight climate change and resource depletion will decide the tomorrow for everyone. This problem is more significant in businesses today.
- In the connected world we have identities & accounts, and access privileges tied to these accounts, but we do not have what is called Green Identity Management, which can ensure that as people or businesses we are doing our part to develop a more sustainable manufacturing, business or services environment, also fight climate change and other deterrents that are going to impact the future generations.

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. One such deterrent being the current health threat and the impacting dynamics it has caused in all our lives, where each of us need Routed-Guidance, Grievance redressal, Goodwill and Virtual resilience.

Being MIR Conscious

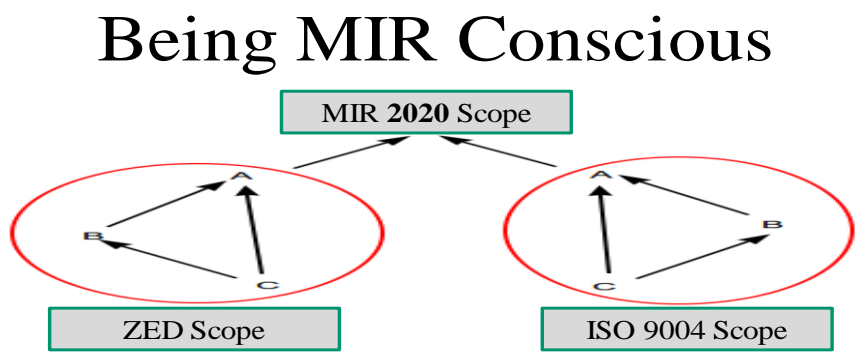


- This ideation proposes that we can integrate MIR focus into businesses and business entities to make them “**sense & respond enterprises**”.
- This Green MIR Identify can help enterprises incorporate consciousness while using institutional, business, lifecycle related and community services.
- This consciousness can help enterprises demonstrate awareness, sensitization, and adherence to practices that achieve ASSET(s) protection for business development & growth, savings for green thinking and sustainable functioning.

. We know of the Help Desk but for 2020’s sense and respond consciousness and for the lifecycles ahead, we design Goodwill (Virtually) Desks that will be managed by Goodwill Virtually teams responsible for Help Desk+ QCDSME factors

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For the sake of understanding and as a highlight, the Goodwill at Work framework incorporates factors such as Quality, Cost, Delivery, Safety, Morale and Environment, abbreviated as a QCDSME based Desk + System.



- Connected scope correspondence between clauses of (GOI recommended) ZED & ISO 9004 in the MIR standard

ZED Scope	ISO 9004 Scope	MIR Correspondence
Applicable	Applicable	Augmented
Applicable	Not Applicable	Augmented
Not Applicable	Applicable	Augmented
Not Applicable	Not Applicable	Exclusively Incorporated
QCDSME factors in specific systems & services –Virtually Incorporated		

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The Goodwill (Virtually) Desks focus on Detection – Prioritization – Networking – Resolution with Zero Transformation practices for QoS, Emergency Response and governance

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- **Connected scope correspondence between clauses of ISO 9004 & MIR**

ISO 9004 Scope	MIR Correspondence
Risk Assessment and Control	Augmented
Self-assessments, Audits, Surveys	Augmented
Practices and Benchmarking	Augmented
Process control, Measurement, Monitoring and Management	Augmented
Product or Service characteristics Control, KPI(s), CTQ(s)	Augmented
Resource Management	Augmented
Suppliers and Partners	Augmented
Knowledge Acquisition and IP development	Augmented
Improvement, Innovation and Learning	Augmented
Maturity Model Level	Augmented
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Not part of ZED and ISO 9004 Scope	MIR Exclusiveness
Code of Business Interest for Sustainable Development and Growth (Green MIR Identity)	Incorporated
Sustainable Development & Growth (Targets, Tactics & Strategy, Problem solving & decision making)	Incorporated
Sustainable Governance (SMART Business modelling and governance)	Incorporated
Sustainable Quality Assurance	Incorporated
Sustainable Management (Lifecycle Management, Project Management, Facility Management)	Incorporated
SMART Factory elements	Incorporated
Twin Centre Co-governance	Incorporated
Risk Mitigation via Operating Climate Engineering (Trend Management, Disaster Management)	Incorporated
Risk Mitigation via Intuition & Economics analysis	Incorporated

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For more details, visit the proof of concept website

URL: www.venkataoec.wixsite.com/mir2020 (work in progress for Goodwill and Virtual Resilience)

The standard is available as

1. An Off the Shelf Edition. For the interested, please ask for pricing
2. A Performance Incorporated Edition. For the interested, ask for pricing
3. **Limiting Gaps in Goodwill and Virtual Resilience Edition INR (Work in progress)**

The Limiting Gaps Edition will focus on Guidance, Vigilance / Survey for Liability and Assistance for services such as QCDSME Standards organization, D-P-N-R and Emergency Response in Businesses, Core service providers, different regulatory authorities and governing bodies.

The Limiting Gaps Edition highlights that Compatibility, Performance, Commitment, Responsiveness and Efficiency for preventing QoS watersheds also need to enable “mindful development and growth” ahead.

A QoS watershed is one where Governance, Quality and Management are all part of the foundation or honey comb, but the lack of a Management Index affects the Quality of Services in such a manner that profiled metadata is necessary to plan ahead or step further. The Goodwill (Virtually) Desk and System call this metadata as MIR Identity.

The MIR identity is expected to help Goodwill Virtually teams work for improved organizational maturity and responsibility for Management Index yardsticks or QCDSME factors.

Approaches like this could later help businesses, “market” regulating authorities and governing bodies add contingency planning and/or standardized offsets to keep up with trends of the tomorrows of our lives.

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